

A Telephone Helpline for Employees

Professionals you can speak to

Helpline: +31 88 800 85 22

The coronavirus has had a highly disruptive impact on labour organisations and on employees' daily working lives in many ways. The pandemic has also had a far-reaching impact on employees' private lives too. To help deal with this, the Gimd—part of Zorg van de Zaak—has launched a telephone helpline for your employees. They can contact us on this dedicated phone line to discuss the personal tension they may be experiencing as a result of the coronavirus pandemic.

How does the telephone helpline work?

The telephone line is available 24 hours a day, 7 days a week. You will immediately be forwarded to Gimd's staff welfare department, where you can have a one-to-one conversation with one of our professional corporate social workers who will offer you a sympathetic ear. If desired, a follow-up process can be arranged at the end of the phone call. The corporate social worker will refer you to your organisation's permanent corporate social worker. If your organisation does not have such a department, we will contact the relevant contact person (if you have given your consent for this) to draw up a proposal for the follow-up process. If your employer agrees, you will be contacted by telephone to arrange the first appointment.

What questions can you ask us?

You can contact the telephone helpline to share your story and to get advice on questions concerning the coronavirus, such as on how to deal with the current situation. The helpline operates in full conformity with the Dutch Privacy Act. You can also ask us questions about matters such as work performance, parenting issues, family and lifestyle questions and questions concerning tension or relaxation. In short, this helpline is intended to support you in dealing with the impact of the coronavirus on various areas of your life.

Gimd is part of the Zorg van de Zaak Network.

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